

## **REFUND POLICY**

If a current financial member of Athletics WA is unable to compete, they are able to request a refund of products purchased. A request for refund must be made in writing, stating the reason for a refund and including any additional documentation to support their claim. Requests can be emailed to [info@waathletics.org.au](mailto:info@waathletics.org.au).

### **Membership**

A full refund of the Athletics WA membership fee, less a 10% administration fee (minimum of \$5), will be issued upon receipt of a current medical certificate where:

- The request is received by Athletics WA within 30 days of membership registration being submitted; and
- All other conditions as per above have been met.

**Note:** Athletics WA will issue refunds only for the relevant AWA fees paid. Club fee refunds will be at the discretion of the club and will need to be requested directly through the relevant person at the nominated club.

### **Event Entries**

Once a competition entry has been received and start lists published on-line at [www.waathletics.org.au](http://www.waathletics.org.au), no refunds will be provided:

- If an athlete is unable to compete for any reason;
- A technical failure of any equipment immediately prior to or during the competition; or
- Competition is cancelled for any reason.

Event entries will be refunded in full, less a 10% administration fee (minimum \$5) where requests are received prior to the competition closing date and time and accompanied by a current medical certificate.

### **Education Courses**

Education courses will be refunded in full, less a 10% administration fee (minimum \$5), where a request is received stating the reason for withdrawal. Applicants will also be provided with the opportunity to transfer course costs to the next available course.

### **State Team Competitions**

Entrants in National events will be refunded in full, less a 10% administration fee (minimum \$5) where;

- requests are received prior to the competition closing date and time; and
- requests received after the competition closing date and time but prior to start of competition must be accompanied by a current medical certificate.

Note 1: Athletics WA is solely responsible for the requisite component of any monies paid pertinent to Athletics WA.



Note 2: This does not include athletes that have accepted a position on the WA team for the Australian All School Track & Field Championships. These will be dealt with on a case by case situation. Please submit a request as per the above instructions, being sure to include any supporting documentation i.e. medical certificate.

Athletics WA reserves the right to alter the Refund Policy at any time without notice.

Approved July 2018